

Supporting Your Life Change

A RESOURCE GUIDE IF YOU OR A DEPENDENT ARE GAINING OR LOSING BENEFITS COVERAGE

If you or a dependent has gained or lost benefits coverage elsewhere, it's likely due to a big life milestone or change. For example, maybe:

- Your child has turned 26 and the time has come for them to enroll in their own benefits
- Your spouse or partner has started a new job, and there are a suite of new benefit options for you both to consider
- You enrolled in benefits through your spouse or partner's employer, and they have left their job

Whatever the case may be, gaining or losing benefits coverage is considered a Qualifying Life Event (QLE), which means you can make changes to your benefits mid-year. And if this life change has brought about new physical, emotional or financial needs for you or your dependent, Clorox has the benefits and programs to help you every step of the way.

Click the links below to learn more about the steps you should consider if you or a dependent gain or lose benefits coverage.

STEPS TO TAKE TO REVIEW AND CHANGE YOUR BENEFITS

1 EVALUATE YOUR BENEFIT OPTIONS

2 PREPARE YOUR DOCUMENTATION

3 UPDATE YOUR BENEFITS COVERAGE AND DEPENDENTS

4 REVIEW AND UPDATE YOUR BENEFICIARIES, IF NEEDED

RESOURCES AVAILABLE TO SUPPORT YOU

Clorox's time off programs, so you can take the time you need

Spring Health, for complete mental and work-life well-being support

Goldman Sachs Ayco, for help with your budget planning and expenses

Personify Health wellness tracking, to improve your health habits and overall well-being

Will preparation through MetLife, if you have elected Supplemental Life insurance

People&, for Clorox work-related questions

Clorox Health & Welfare Service Center, for help processing changes due to your QLE

 NEED HELP FINDING ADDITIONAL INFO?

Click [here](#) to learn about the websites available to help you.

Click [here](#) for list of contacts and resources.



NAVIGATING YOUR RESOURCES

If you need more information on any of the tools, programs and resources in this roadmap, you can find additional detail on the following websites. Look for the  icon to help you find directions to more information on each step.

cloroxbenefitsinfo.com



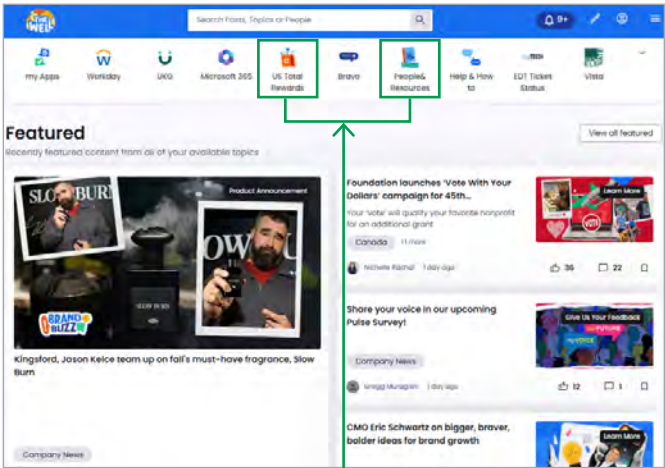
A 24/7 website for you and your family members to explore general information about your benefits. You can also access our enrollment platform from this site.

U.S. Total Rewards > Health & Welfare Service Center*



Use this site to elect and review your benefits coverage. If you are outside Clorox network, visit cloroxbenefitsinfo.com.

The Well*



Our master directory for Clorox teammates, where you'll access the **U.S. Total Rewards** and **People&** pages.

U.S. Total Rewards*



Use this page to find more Total Rewards benefits and programs by clicking on the links to specific programs and vendors listed under Quick Links. You can also access the enrollment platform from this page.

* Please note: The Well and the U.S. Total Rewards page are only accessible to active employees on the Clorox network. If you are on leave, you will not be able to access this site. For benefits information while you are on leave, please visit cloroxbenefitsinfo.com.

1 Evaluate your benefit options and consider where you need to make changes

As soon as you've found out you or a dependent will be gaining or losing coverage, it's a good idea to review the range of health and welfare benefits available, so you know which benefits you should elect or change when the time comes.

Once the change date occurs (for example, your child's 26th birthday or your spouse's employment start or end date), you will have 31 days to elect or make changes to the following benefits:

- Medical coverage (including prescription drug coverage)
- Dental coverage
- Vision coverage
- Health Savings Account (HSA)
- Healthcare and/or dependent care Flexible Spending Accounts (FSAs)
- Supplemental health benefits (Accident Insurance, Critical Illness Insurance and/or Hospital Indemnity Insurance)
- Supplemental Life and Accidental Death & Dismemberment (AD&D) Insurance
- Spouse & Child Life Insurance

WHAT IS A QUALIFYING LIFE EVENT (QLE)?

A QLE is an event that occurs during the calendar year in which you can make changes to or enroll in certain benefits outside the annual enrollment period.

Gaining or losing coverage elsewhere is considered a QLE. At Clorox, you have 31 days from the coverage gain or loss date to make changes or enroll in certain benefits.

As you consider what may need to change, ask yourself these questions:

1. If coverage is being gained elsewhere, how do your current benefits and your new benefits compare?

For example, if your spouse or dependent is starting a new job, you may have the option to elect coverage available through their employer. Consider their available benefits, plan designs and costs, and compare them to what is available to you at Clorox, so you can choose the benefits that best meet your needs and budget. Visit mycloroxhealthcarerates.com for rates.

2. If coverage is being lost elsewhere, what other options are available?

For example, if your spouse or dependent has been laid off, perhaps they have the option to continue coverage through COBRA. Consider how these benefits compare to what is available to them through Clorox. Or, if your child is turning 26 and does not have access to benefits through their employer, perhaps they can apply for benefits through a health insurance marketplace. Consider how these benefits compare with the coverage available through Clorox.

i If you have any questions about your benefits as you review them, we're here to help. Visit cloroxbenefitsinfo.com. **The Well > U.S. Total Rewards > Health & Welfare Service Center** or call the Health & Welfare Service Center at 833-550-5600 (Monday-Friday, 6am-5pm PT).



2 Prepare your documentation

If you or a dependent have gained or lost coverage elsewhere, you'll need to provide some information proving the gain or loss of coverage before you can elect or update your benefits at Clorox. You must provide:

1. **Proof of loss of coverage**, including the end date and names of individuals impacted. Examples of appropriate documentation include:
 - a. Company letterhead indicating your spouse/domestic partner has left their company or their healthcare benefits have been discontinued
 - b. Previous benefits confirmation statement
 - c. COBRA election form
2. **The Social Security number** for each new dependent six month of age or older whom you plan to enroll in Clorox benefits
3. **Proof of dependent eligibility** for each new dependent you plan to enroll in Clorox plans; see below and the next page for acceptable documentation

FOR A SPOUSE



Marriage certificate that includes:

- Name of employee
- Name of spouse
- Date of marriage
- Certifier's signature/official seal

U.S. tax return* indicating marriage that includes:

- Tax authority (state or deferral) from the current or previous tax year
- Name of employee
- Name of spouse
- Filing status of either "married filing jointly" or "married filing separately" (if "married filing separately," spouse's name must appear of the form)

* **Please note:** Only the first page of the U.S. tax return is required. Please black out financial information to maintain confidentiality.

FOR A DOMESTIC PARTNER



Clorox affidavit of domestic partnership that includes:

- Name of employee
- Name of domestic partner
- Notarization date
- Notary signature

State-issued certificate of domestic partnership that includes:

- Name of employee
- Name of domestic partner
- Certificate date
- Certifier's signature/official state seal

Continued >>

2 Prepare your documentation (cont.)

FOR A CHILD(REN) UNDER AGE 26



Birth certificate, hospitalization record, or Naturalization Certificate or Consular Report of Birth Abroad that includes:

- Name of employee, spouse or domestic partner
- Name of child
- Date of birth

U.S. tax return* showing child exemption (first page only) that includes:

- Tax Authority (state or federal)
- From the current or previous tax year
- Name of the employee, spouse or domestic partner
- Name of the child

Adoption paperwork that includes:

- Name of employee, spouse or domestic partner
- Name of child
- Notary signature/indication document has been filed in court

Legal Guardianship Court Order that includes:

- Name of employee, spouse or domestic partner
- Name of child
- Notary signature/indication document has been filed in court

Divorce decree, custody agreement, or Qualified Medical Child Support Order (QMCSO) that includes:

- Name of the employee, spouse or domestic partner
- Name of the child
- Statement of responsibility for health coverage
- Notary signature/indication document has been filed in court

* **Please note:** Only the first page of the U.S. tax return is required. Please black out financial information to maintain confidentiality.

FOR A CHILD(REN) AGE 26 OR OLDER, IF THEY ARE DEPENDENT ON YOU FOR SUPPORT DUE TO A PHYSICAL OR MENTAL DISABILITY



Signed physician's letter that includes:

- Name of child
- Confirmation of physical or mental incapacity making the child incapable of self-support
- Physician's signature

Supplemental Security Income (SSI) Award or benefit change letter that includes:

- Name of disabled child (or be addressed to the child c/o guardian or parent)
- Indication that the document was issued by the Social Security Administration
- Clear statement that the letter is related to the child's Supplemental Security Income (SSI)

AND

Date of incapacitation and financial dependence on their parents or guardians:

- The disabling injury, illness or condition must have occurred prior to reaching age 26
- Deemed incapable of self-sustaining employment due to a physically or mentally, disabling injury, illness or condition
- The dependent must receive 51% or more of their financial support and maintenance from the parent, guardian or spouse of parent or guardian

3 Update your benefits coverage, add dependents *(if applicable)* and complete the dependent verification process *(if applicable)*

Once you or a dependent have officially gained or lost coverage elsewhere, you'll have 31 days to make changes to your benefits, such as enrolling yourself, your spouse or partner and your dependents in Clorox-sponsored benefits or opting out of any benefits if you will be moving over to another plan. You'll be well-prepared to do this because you'll have already reviewed your benefits, made decisions about your elections and gathered your paperwork.

within
31
days of your
coverage gain/
loss date

i To enroll in or make changes to your coverage, contact the Clorox Health & Welfare Service Center at 1-833-550-5600 or visit cloroxbenefits.com. On the site, you'll also find more information about dependent verification at [Menu > Items to Explore > Forms & Verification](#).

Once you have completed your benefits changes associated with your QLE, you will need to submit documentation to complete the dependent verification process for any dependents you have added to your benefits. To do so, visit [The Well > U.S. Total Rewards > Health & Welfare Service Center Menu](#). Follow these steps:

1. Click the menu or envelope icon at the top of the home page that says: "You have dependents requiring verification."
2. Upload your documentation. *(Please note: Dependent verification may take up to 7 business days.)*

WILL YOUR NAME BE CHANGING?

If you're gaining or losing coverage due to a marriage or divorce and are planning to change your name, don't forget to update your personal information for your benefits, too. If you are in this situation, be sure to also reference our [Marriage Resource Guide](#) or [Divorce Resource Guide](#).

To change your name, log into Workday and update your information. Once you have made your changes, our vendors will be notified and update their systems. It may take up to 10 business days for your name change to appear.



4 Review and update your beneficiaries, if needed

During this life change, you may also want to consider reviewing and updating your beneficiaries for benefits such as Clorox Basic Life insurance, Supplemental Life and AD&D Insurance, your 401(k), and Health Savings Account (HSA). You can do this at any time.



To review and update your beneficiary(ies), visit:

- **The Well > U.S. Total Rewards > Quick Links > Health & Welfare Service Center** for Life and AD&D insurance beneficiaries through MetLife
- **The Well > U.S. Total Rewards > Quick Links > 401 (k) plan** for retirement plan beneficiaries through Vanguard
- **The Well > U.S. Total Rewards > Quick Links > UnitedHealthcare (Medical/HSA/Rx/Dental)** for Health Savings Account (HSA) beneficiaries

[Click here](#) to learn more about what you should consider when choosing or updating your beneficiary(ies). It is always a good idea to consult with a tax or legal professional before you designate your beneficiary(ies).

REMEMBER TO UPDATE YOUR TAX WITHHOLDING STATUS

If you are gaining or losing coverage elsewhere because you are getting married or divorced, remember to review your tax withholding status and make any changes, if necessary.

You may do so by visiting **The Well > UKG** or [clicking here](#).



Clorox's time off programs, so you can take the time you need

We know gaining or losing benefits coverage may be accompanied by a major life change, like getting married or losing a loved one. There are times you may need to step away from work to handle personal matters. No matter what you need the time for, we're here to help. Remember the many time-off programs Clorox provides, including:

- **Flexible Time Off (FTO):** U.S. nonproduction exempt (salaried) teammates have access to FTO.
- **Paid flex time and vacation time off:** For our U.S. non-exempt (hourly) teammates, we offer paid flex time based on shift schedule and paid vacation time based on years of service. In addition, U.S. nonproduction, nonexempt (hourly) employees are eligible for 4 floating holidays each calendar year.
- **Health and mental well-being time off:** U.S. non-production teammates have access to Health and mental well-being time off to care for their or their family member's physical and mental well-being.
- **Unpaid sabbatical/leave:** U.S. production and nonproduction teammates also have access to an unpaid sabbatical/leave if they need to take time that is not covered under another Clorox leave of absence policy. With an unpaid sabbatical/leave, teammates make up to 30 consecutive days each calendar year with manager approval.



Please work with your manager when taking time off and use UKG, our time management system, to record your time appropriately. Go to **The Well > UKG** for more information. You may also find our full list of leave policies at **The Well > Core to Clorox > Code of Conduct & Policies**.

Spring Health, for complete mental and work-life well-being support

We know sometimes just a little bit of support means everything – especially when you are going through a major life change. With Spring Health, you and your household family members have access to services and tools that support all aspects of mental and work-life well-being, including:

Spring Health 

*Available to
all teammates
and household
family members
age 6+*

- **Personalized care with a dedicated clinician:** If you have feelings of stress and anxiety over what this life change is bringing you, a Care Navigator can help you find the right support, from matching you with a therapist that meets your specific needs to offering advice and emotional support.
- **Confidential therapy:** You and your household family members (ages 6+) each have eight sessions per person, per year at no cost.
- **Coaching:** Certified coaches can help teammates age 18 and older with parenting, career growth, stress management, personal development, sleep habits, self-care, life transitions and much more. Receive up to eight free coaching sessions per person per year.
- **Work-life services:** Access their online library for thousands of articles on whatever you're looking for, and get references to services such as:
 - Legal assistance
 - Tax help
 - Moving help and relocation support
 - Home buying and selling assistance



Visit clorox.springhealth.com (access code: clorox) or contact a Care

Navigator at careteam@springhealth.com or 855-629-554 to begin.

REMEMBER TO CHILL WITH THE CALM APP



With Calm, you and up to five (5) of your household dependents ages 16+ can find ways to de-stress, relax, get restful sleep and more. Calm has something for everyone and is paid for by Clorox.

Download the **Calm app**. Then, sign up using your name and company email and create a password.

Goldman Sachs Ayco, for help with budget planning and expenses

It's always a great idea to review your finances when you are going through a life change. Use Clorox's financial coaching provider, Goldman Sachs Ayco, when you need support planning your finances for today, tomorrow and the future. Whether you need help rethinking your household budget, figuring out how to save for the future or something else entirely, Goldman Sachs Ayco can help – at no cost to you.

**Goldman
Sachs**
Ayco

Not only will you receive the financial support you need from Goldman Sachs Ayco, but you'll also be eligible to earn Rewards Cash! Each quarter, earn **points toward Rewards Cash** when you complete a one-on-one session, take a Goldman Sachs Ayco Assessment or visit the Goldman Sachs Ayco Learning Center.



Set up an account by visiting [The Well > U.S. Total Rewards > Quick Links > Financial Planning \(Goldman Sachs Ayco\)](#).



Personify Health wellness tracking, to improve your health habits and overall well-being

The benefits of focusing on your personal health and well-being go far beyond you; you also owe it to your family to do everything you can to stay well for the long haul. Our wellness tracking, powered by Personify Health, is designed to help you build healthy habits in all areas of your life. As an additional incentive, you can also earn \$100 per quarter in Rewards Cash (up to \$400 annually) when you earn at least 7,000 points per quarter, which can be redeemed for popular gift cards, donations and merchandise.

 For more details, go to **The Well > U.S. Total Rewards > Quick Links > Wellness Tracker - Personify Health**. You can also sign up today by going to [join.personifyhealth.com/clorox](https://personifyhealth.com/clorox) (use passphrase: **WellnessYourWay\$**) or by downloading the Personify Health app.



PERSONIFY HEALTH POINTS FOR PREVENTIVE CARE

Get rewarded just for checking in on your health!
Earn 7,000 points and receive \$100 in Rewards Cash each quarter!



Activity	Points Earned
Annual physical/well visit	4,000
Colonoscopy	4,000
Mammogram	4,000
Prostate cancer screening	4,000
Cervical cancer screening	4,000
Dental exam	2,000
Vision exam	2,000
Flu or COVID vaccination	2,000



Will preparation through MetLife, if you have elected Supplemental Life insurance

If you've elected Supplemental Life coverage as a Clorox employee, don't forget about MetLife's will preparation and support, included at no additional cost through MetLife Advantages. While it may be difficult to think about losing coverage because of the loss of a loved one – or your loved one losing coverage because something has happened to you – MetLife's will preparation and estate planning programs are here to ensure you and your family members are well taken care of.



For more details about MetLife's legal services, visit legalplans.com or call 833-214-4172.



SUPPORT AVAILABLE TO ALL TEAMMATES

Even if you aren't enrolled in Supplemental Life coverage, you still have access to certain MetLife Advantages programs as part of your Clorox-sponsored Basic Life coverage. These programs include:

- Grief counseling
- Funeral planning services
- A digital estate planning tool
- Travel assistance
- Transitional solution digital experience
- Portability



People& for Clorox work-related questions

While you should feel free to contact our vendor partners directly, we realize you may have questions about your specific situation that are better answered by Clorox – especially when it comes to benefits coverage and ex-spouses.



For general HR questions (i.e., payroll, bonus, employment), submit a [People& ticket](#) or email People@clorox.com.



Clorox Health & Welfare Service Center, for help processing changes due to your QLE

While the Health & Welfare Service Center is where you will go to initiate your QLE and enroll in and/or change your benefits, you can also visit the center at any time to:

- Download and review detailed plan information and forms associated with your health and welfare benefits
- Ask questions about your benefits
- Receive help with the enrollment process

 Through single sign-on, access the Health & Welfare Service Center by visiting **The Well > U.S. Total Rewards > Health & Welfare Service Center**. If you are outside the Clorox network, visit cloroxbenefits.com or call 833-550-5600 (Monday–Friday, 6am–5pm PT).



Contacts & Resources

If you need help, please contact the Clorox Health & Welfare Service Center or one of our vendor partners below. Remember – you will not have access to Clorox’s network once you are on leave. Please keep a copy of this to reference in case any questions come up during your leave.

Topic	Where to get information
Clorox Benefits Support	
Information and resources for all benefits, including guides, webinars and plan documents, including Summaries of Benefits Coverage (SBCs)	cloroxbenefitsinfo.com
Annual Enrollment Support	Clorox Health & Welfare Service Center • Phone: 833-550-5600 (Mon-Fri, 6 a.m. – 5 p.m. PT) • Single sign-on: The Well > U.S. Total Rewards > Health & Welfare Service Center • Directly: cloroxbenefits.com
Your personalized Total Rewards statement	U.S. Total Rewards website • Single sign-on: Health & Welfare Service Center on The Well > U.S. Total Rewards Statement
Medical Coverage	
UnitedHealthcare (UHC) (Group number: 225497) (Network: Choice Plus, or Select Plus in CA)	The HSA (Partnership in Health) plan • Phone: 877-468-1028 • Online: whyuhc.com/clorox
Surest (Group number: 78800511) (Network: Choice Plus, or Select Plus in CA)	The PPO (Surest) plan • Phone: 866-683-6440 • Online: benefits.surest.com

Topic	Where to get information
Prescription Drug Coverage for the HSA and PPO plans	OptumRx • Phone: 800-562-6223 • Check the formulary: Click here
Kaiser Permanente (CA teammates only), Including Prescription Drug Coverage	• Phone: 800-464-4000 • Online: kp.org
2nd.MD Medical Second Opinion	• Online: 2nd.md/clorox • Smartphone: Download the 2nd.MD app
Teladoc Health Chronic Condition Management	• Phone: 800-835-2362 • Online: teladochealth.com/smile/clorox
Carrot Family-forming and hormonal health benefits	• Phone: 888-817-9040 (24/7 call center) • Online: app.get-carrot.com/
Securian • Accident Insurance • Critical Illness Insurance • Hospital Indemnity Insurance	• Phone: 855-750-1906 • Online: securian.com/clorox-insurance

Contacts & Resources (cont.)

Topic	Where to get information
Other Health Coverage	
UnitedHealthcare (UHC) Dental	- Phone: 877-816-3596 - Online: myuhc.com > Search > National Options PPO 10 plan
Vision Service Plan (VSP) (Group number: 00818601)	- Phone: 800-877-7195 - Online: vsp.com
Spending Accounts and Financial Protection	
UnitedHealthcare (UHC) (Group number: 225817) - Healthcare Flexible Spending Account (HCFA) - Dependent Care Flexible Spending Account (DCFSA)	- Phone: 877-468-1028 - Online: myuhc.com (For a list of eligible expenses, go online to irs.gov and search for Publication 502 or 969. Please consult your tax advisor for questions regarding eligible expenses.)
Optum Financial (through UHC) (Group number: 225497) Health Savings Account (HSA)	Phone: 800-791-9361
MetLife (Disability & Life) - Disability insurance - Life insurance (basic & supplemental) - Accidental death and dismemberment (AD&D) insurance	Claims & More Information: MetLife - Phone: 855-320-8528 (Mon-Fri, 5 a.m. – 8 p.m. PST) - Single sign-on: The Well > U.S. Total Rewards > MetLife - Online: mybenefits.metlife.com Enrollment & Beneficiary Updates: Clorox Health & Welfare Service Center - Phone: 833-550-5600 (Mon-Fri, 6 a.m. – 5 p.m. PT) - Online: cloroxbenefits.com

Topic	Where to get information
Resources to Be Well	
Spring Health Mental well-being and work-life support	- Phone: 855-629-0554 - Online: clorox.springhealth.com (access code: clorox)
Calm Mindfulness & Meditation app	Online: calm.com
Personify Health Well-being program tracker	- Phone: 866-941-2143 - Online: join.personifyhealth.com/clorox (use passphrase: WellnessYourWay\$) - Email: support@personifyhealth.com
Helpr Child, elder and personal caregiving support	- Phone: 877-417-4883 - Online: helpr-app.com/clorox-usa - Email: hello@helpr-app.com
Vanguard 401(k) Plan	- Phone: 800-523-1188 - Single sign-on: The Well > U.S. Total Rewards > 401(k) Plan - Online: vanguard.com/retirementplans
Voya Non-qualified deferred compensation plan	- Phone: 888-576-9240 - Single sign-on: The Well > U.S. Total Rewards > NQDC plan - Directly: mynqplans.voya.com
Goldman Sachs Ayco - Financial planning - Budgeting - Healthcare expenses - Insurance needs - Retirement planning	- Phone: 866-907-4479 - Single sign-on: The Well > U.S. Total Rewards > Financial Planning (Goldman Sachs Ayco)